



Job Posting

POSITION: Travelling Field Service Representative

DEPARTMENT: Service

REPORTS TO: Engineering Manager

Berminghammer Foundation Equipment ("Berminghammer"), a division of Soletanche Bachy Canada ("SB Canada") is a world leader in specialized deep foundation construction equipment. Our Engineers and Designers work with customers to develop solutions to their unique job challenges. These solutions are brought to life by our manufacturing and assembly teams in our 50,000 sq.-ft manufacturing plant in Hamilton, ON.

We are currently seeking a full time Travelling Field Service Representative to assist with equipment assembly and act as an application specialist to assist our service team in educating new customers on-site.

POSITION SUMMARY:

- Reporting to the Engineering Manager, this position is responsible for the on-site equipment training and education of new Berminghammer customers.
- As a member of the service team, the successful candidate will travel to jobsites around the world, assist with rig-ups and educate new Berminghammer customers on the use of Berminghammer equipment.

RESPONSIBILITIES:

On-Site

- Represent Berminghammer with professionalism and high code of conduct on customer's jobsite
- Safely work with customers to achieve their project goals
- Be flexible with travel arrangements, weekend work when necessary.
- Educate new customers with patience and respect
- Work with Berminghammer engineering to problem solve making suggestions and creative solutions.
- Be proactive in making suggestions to avoid critical path delays.
- Provide feedback to appropriate teams pertaining to challenges faced on site
- Conduction equipment checklists i.e. lead system checklist, rig-up checklists, hammer operational instructions checklists
- Conduct detailed daily timesheets (for customer signature and accurate record keeping)

Product

- Promote Berminghammer's reputation as an innovative, cutting edge equipment supplier
- As a first-hand user, make suggestions for improvement to the engineering / design team

Team

- Sales support.
- Service support.
- Quality Assurance support.
- Production support.
- Other engineering project support as required.

Financial

- Prepare expense reports for accounting department

QUALIFICATIONS:

Experience:

- 8-10 years heavy construction experience (foundation industry preferred).
- Familiarity with the heavy equipment manufacturing process (welding and machining).
- Strong mechanical, hydraulics and electrical systems troubleshooting attitude.
- Experience with mechanical, hydraulics and electrical systems installation and commissioning.
- Working knowledge of North American Safety Regulations
- Proven experience with the specific systems below would be an asset:
 - Pile driving
 - VTL / Fixed and Flying Lead and EML systems
 - Hard Rock Drilling with Air
 - Familiarity with Berminghammer Equipment (Diesel hammers, lead systems and RC drills)

Education / Training:

- Drilling Technician Certificate would be an asset
- Crane Operator would be an asset
- Welding experience would be an asset
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Specific Skill, Ability and Knowledge:

- Demonstrates professional communication skills in dealing with Customers
- Interacts with Sales, Service, Purchasing and Manufacturing personnel in a professional, mature fashion.
- Travels to customer's site to commission project, as required.

BENEFITS

We offer a comprehensive benefits package including salary, health plan, annual bonus based on group performance, RRSP and long term share purchase programs. Training will be provided.

By joining Berminghammer, you will become part of a growing team and have opportunities to build strong relationships with industry leaders from around the world.

If you are interested in this exciting opportunity, please **apply by email** wgallo@berminghammer.com or send your resume via fax to 780-466-7465.

Only candidates being considered for this position will be contacted. SB Canada is an equal opportunity employer.

